



Eleanor Lakelin

Privacy Policy | May 2018

Eleanor Lakelin is an independent London based artist, creating sculptural work using wood felled in the British Isles. She makes one off and bespoke pieces for individual clients, exhibitions, private and public collections and installations in the UK and internationally. Her work is represented by a number of galleries and clients also purchase work or commission her direct.

Over the years Eleanor has built a loyal client base and she works closely with individuals on private and public projects. She provides one-to-one customer care and treats personal data (anything that can be used to help identify an individual, such as name, address, phone number or email address) with complete confidentiality.

E-newsletters

Eleanor will always seek your permission to add your details to her e-newsletter list. If you subscribe to her e-newsletter online or in person, your name and e-mail address will be used to send you updates 4-6 times a year. Her e-newsletters feature details of upcoming exhibitions, events, new works and other studio news.

Eleanor uses the system MailChimp to securely send e-newsletters. MailChimp safely store your name and e-mail address on her behalf.

She operates a strict no-spam policy. You can unsubscribe from her mailing list using the link at the bottom of each e-newsletter at anytime or you can email eleanor@eleanorlakelin.com to request to be removed.

[MailChimp Privacy Policy >](#)

Mailing List

Eleanor will only ever collect personal information such as name, postal address, phone number, email address with your explicit consent in person or via e-mail. If you have signed up for her Mailing List and given consent - she may very occasionally post invitations or details about very special projects.

She doesn't share information with third parties, the only exception to this rule is if you provide specific consent to receive invitations or information about exhibitions, events or projects featuring her work direct from a gallery or event organiser.

If you would like to be removed from Eleanor's Mailing List you can do so by emailing eleanor@eleanorlakein.com at any time.

Website

Eleanor collects minimal data via her website however she is subscribed to Google Analytics. When someone visits www.eleanorlakelin.com, this service collects standard Internet log information and details of visitor behaviour patterns. This is used to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way, which does not identify anyone. Eleanor does not make, and does not allow Google to make, any attempt to find out the identities of those visiting the website.

[Google Privacy Policy >](#)

Purchases

If you purchase or commission work from Eleanor in person she will need to collect your contact details to fulfil your order. Transactions are usually made by bank transfer (BACS) however if Credit Card is preferred Eleanor uses Safer Payments by World Pay a secure online independent payment service provider. She does not store credit card details or share financial details with other third parties.

[World Pay Privacy Policy >](#)

Access to Your Personal Information

Personal data is securely stored in a password-protected document on Eleanor's systems for a maximum of 5 years. You are entitled to view, amend, or delete the personal information that she holds. Email your request to eleanor@eleanorlakein.com at any time.

Changes to this Privacy Notice

This Privacy Policy was put in place in May 2018 and we will inform you when it is next updated.